

AGREEMENT

Gîtes Grand Crème and Petit Crème

A non-refundable payment of 30% of the total per week is requested for all holidays booked more than 8 weeks in advance. The balance is to be paid 4 weeks prior to the commencement of your holiday. (We will remind you that the balance is due by either telephone or email prior to the 4 weeks). Cancellations may be made by telephone, then confirmed in an email or in writing.

We do not take a security deposit, but rely on you to inform us if there are any damages or breakages. We ask that you do not use glass near to the pool, and we provide a variety of plastic cups, glasses and plates for your convenience.

Payment can be made either in euros, pounds sterling, American dollars, or directly into our bank account. We do not accept credit cards.

Unless by prior arrangement cleaning is the responsibility of guests staying in Grand Crème and Petit Crème during the duration of their holiday. We rely on the integrity of our guests to leave the property in a 'good state' on departure.

Motor Vehicles. We provide parking, but cannot accept loss or damage to any vehicle or its contents at any time.

Insurance. We strongly recommend, that you take out travel insurance against cancellation, loss of belongings, accident, sickness, etc. The use of the accommodation and amenities (including the pool) is entirely at the your risk, and we cannot accept responsibility for injury; damage or loss of belongings.

Pool. Cleaning and maintenance of the pool is undertaken by us. The use of the pool is entirely at your own risk and we cannot take responsibility for children or adults using the pool.

The pool is protected by a barrier along the main terrace, and can only be accessed by a gate which is locked with a key.

Access to the pool for guests staying at Petit Crème is between the hours of 10.00 – 18.00.

Sauna. Cleaning and maintenance of the sauna is undertaken by us. We invite guests to use the sauna by prior arrangement at a cost of 10 Euros per session. Use of the sauna is entirely at your own risk, and we cannot accept responsibility for accident or illness caused when using it.

Linen. All linen, and one bath towel and one hand towel are provided weekly for guests.

Cots and highchairs are available.

Electricity, Oil and water is included in the cost of the holiday. However a small extra charge is made for wood during the winter months if you are staying at Grand Crème.

Access. We invite you to arrive from 2 pm onwards at the commencement of your holiday, and leave the property by no later than 10.30 am on the last day of your stay. (Unless by prior arrangement) If you intend to arrive very late we would be grateful if you could phone us.

The keys to both gîtes are at 22 Grande Rue.

We ask our guests not to smoke indoors in either property.

Pets by arrangement.

Thank you for reading this agreement. We hope that this is acceptable. If you have any queries, or concerns please contact us. On your arrival, together with a welcoming drink, we will hand over the keys to your property and explain how everything works and answer any questions you might have about the region.

We look forward to meeting you.

*Graham and Christine Battye
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